- 43. On June 19, 2007, Kim Kanzaki, with a Ph.D. in Computer Science and with 30 years as a patent litigator visited Plaintiff in his home and discussed the issues that Plaintiff had raised. Kanzaki promised Plaintiff that he would help resolve the issues that had been caused by certain vice presidents refusing to recognize the significance of Plaintiff's observations and methodology, and concluded the meeting by saying that he saw enough originality in Plaintiff's method for problem solving that it should be pursued for a patent.
- 44. On July 19, 2007, Kanzaki sent an email to Rob Shapiro in which he explained that Oracle's traditional diagnostic method failed to help customers on complex cases and suggested that Plaintiff's method should be pursued for a patent, but on January 10, 2008, Kanzaki sent Plaintiff an email saying that Oracle would not pursue a patent.



From its founding in 1977 until 2007, for 30 years, Oracle probably produced over 1 billion error messages and trace files in its installations, but never applied for a single patent in relation to the studying of errors and diagnostics, factoring in context or even in any other way. Oracle's position was that if they were producing nicely formatted trace files, then the rest was left to the skill and common sense of the studying technician.

By 2007, Vicken proved in a 2.5 year internal investigation, that ignoring context will send developers and engineers into disastrous failures. These disasters were happening with skilled technicians, carefully reading trace files, where they could maybe prevent failures by using their common sense and training. Imagine how detrimental it is for this problem in a TESLA autopilot or a Boeing 737 Max, where the machine takes over from the person, makes split-second disastrous decisions, without giving control back to the operator.

This page is from Vicken's wrongful termination lawsuit in 2011. The Sarbanes - Oxley law mandates that Oracle preserves its internal records, which will show Oracle's fully informed knowledge, about the role of context.

The rest is from The United States Patent Database, searching for the keywords:

Oracle diagnostics trace file context

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Refine Search Oracle and context and trace and file and diagnostics

PAT. NO. Title

- 1 10,740,861 Systems and methods for acquiring, accessing, and analyzing investigative information
- 2 10,730,626 Methods of photo matching and photo confirmation for parcel pickup and delivery
- 3 10,729,336 Smart watch
- 4 10,726,381 Methods for dispatching unmanned aerial delivery vehicles
- 5 10,706,382 Delivery vehicle including an unmanned aerial vehicle loading robot
- 6 10,698,756 Linking related events for various devices and services in computer log files on a centralized server
- 7 10,693,802 Systems and methods for provisioning and managing an elastic computing infrastructure
- 8 10,621,203 Cross-category view of a dataset using an analytic platform
- 9 10,613,914 Orchestration service for a distributed computing system
- 10 10,610,111 Smart watch
- 11 10,586,201 Methods for landing an unmanned aerial vehicle
- 12 10,585,682 Tenant self-service troubleshooting for a multi-tenant identity and data security management cloud service
- 13 10,514,177 Smartvent and atmospheric controller apparatuses, methods and systems
- 14 10,491,575 Secure dynamic communication network and protocol
- 15 10,482,414 Unmanned aerial vehicle chassis
- 16 10,460,281 Delivery vehicle including an unmanned aerial vehicle support mechanism
- 17 10,453,022 Unmanned aerial vehicle and landing system
- 18 10,452,465 Techniques for managing and analyzing log data
- 19 10,394,540 Software incremental loader

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20 10,387,804 Implementations of, and methods of use for a pattern memory engine applying associative
pattern memory for pattern recognition
21 10,361,802 Adaptive pattern recognition based control system and method
22 10,333,820 System for inferring dependencies among computing systems
23 10,331,543 Performance diagnostics via offline replay
24 10,325,272 Bias reduction using data fusion of household panel data and transaction data
25 10,325,099 Managing sensitive production data
26 10,324,823 Historical software diagnostics using lightweight process snapshots
27 10,314,895 Complete genome sequence of the methanogen Methanobrevibacter ruminantium
28 10,289,411 Diagnosing production applications
29 10,263,879 I/O stack modeling for problem diagnosis and optimization
30 10,241,901 Web application performance testing
31 10,230,601 Systems and methods for integrated modeling and performance measurements of monitored virtual desktop infrastructure systems
32 10,216,637 Non-volatile memory cache performance improvement
33 10,202,192 Methods for picking up a parcel via an unmanned aerial vehicle
34 10,200,252 Systems and methods for integrated modeling of monitored virtual desktop infrastructure systems
35 10,185,643 Call chain interval resource impact unification
36 10,182,061 System, method, and computer program product for performing one or more maintenance
tasks on a remotely located computer connected to a server computer via a data network
37 10,168,336 Quinone methide analog signal amplification
38 10,099,429 Methods for generating 3D printed substrates for electronics assembled in a modular
fashion 20 10 000 103 Third of the state of
39 10,068,183 Bioinformatics systems, apparatuses, and methods executed on a quantum processing platform
40 10,068,052 Bioinformatics systems, apparatuses, and methods for generating a De Bruijn graph
41 10,067,969 Table partitioning within distributed database systems
42 10,049,179 Bioinformatics systems, apparatuses, and methods for performing secondary and/or tertiary
processing
43 10,037,364 User interface portlet data cascade actuator apparatuses, methods and systems
44 10,021,112 System, method and computer program product for performing one or more maintenance
tasks on a remotely located computer connected to a server computer via a data network
45 10,013,705 Increased visibility during order management in a network-based supply chain environment
46 10,006,921 Markers of the male urogenital tract
47 9,998,434 Secure dynamic communication network and protocol

48 9,990,683 Systems and methods for acquiring, accessing, and analyzing investigative information

50 9,977,013 Assays for B-type natriuretic peptide analogues resistant to prolyl-specific dipeptidyl

49 9,981,745 Unmanned aerial vehicle including a removable parcel carrier

degradation

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PAT. NO. Title

- 51 9,969,495 Unmanned aerial vehicle pick-up and delivery systems
- 52 9,957,048 Unmanned aerial vehicle including a removable power source
- 53 9,952,965 Test self-verification with integrated transparent self-diagnose
- 54 9,928,749 Methods for delivering a parcel to a restricted access area
- 55 9,922,345 Increased visibility during order management in a network-based supply chain environment
- 56 9,921,950 Second failure data capture in co-operating multi-image systems
- 57 9,891,907 Device component status detection and illustration apparatuses, methods, and systems
- 58 9,852,051 Second failure data capture in co-operating multi-image systems
- 59 9,824,342 Apparatus and method for bill presentment and payment
- 60 9,762,503 Systems and methods for provisioning and managing an elastic computing infrastructure
- 61 9,632,915 Historical control flow visualization in production diagnostics
- 62 9,557,879 System for inferring dependencies among computing systems
- 63 9,529,658 Techniques for generating diagnostic identifiers to trace request messages and identifying related diagnostic information
- 64 9,529,657 Techniques for generating diagnostic identifiers to trace events and identifying related diagnostic information
- 65 9,514,479 System and method for estimating prevalence of digital content on the world-wide-web
- 66 9,507,587 Application-centric resources and connectivity configuration
- 67 9,507,566 Entropy generation for a distributed computing system

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68 9,441,016 Complete genome sequence of the methanogen Methanobrevibacter ruminantium 69 9,436,590 Second failure data capture in co-operating multi-image systems 70 9,424,170 Second failure data capture in co-operating multi-image systems 9,405,693 Non-volatile memory cache performance improvement 9,396,228 Method of optimizing the interaction between a software application and a database server or other kind of remote data source 9.388.431 Enhanced production of isoprene using host cells having decreased ispA activity 9,336,060 Middleware services framework for on-premises and cloud deployment 9,336,015 System and method for action output/page input mismatch detection and resolution 9,213,740 System and methodology for automatic tuning of database query optimizer 9,183,116 Call chain interval resource impact aggregation differencing 9,148,465 Update management for a distributed computing system 9,092,332 Activity based sampling of diagnostics data 9,040,464 Markers of the male urogenital tract 9.021,428 Troubleshooting visuals and transient expressions in executing applications 9,003,282 Method and system for managing volumes within a compilation of content 8,975,051 Enhanced production of isoprene using host cells having decreased ispA activity 8,909,996 Utilizing multiple storage devices to reduce write latency for database logging 8,883,473 Methods of treatment using allosteric processing inhibitors for matrix metalloproteinases 8,875,097 Subsystem architecture for providing support services for software applications 8.863.091 Unified tracing service 8,818,782 System for developing patient specific therapies based on dynamic modeling of patient physiology and method thereof 8,799,885 Method and system for automated root-cause analysis for class loading failures in java 8,799,716 Heap dump occurrence detection 8,798,939 Methods for designing, selecting and/or optimizing allosteric processing inhibitors for matrix metalloproteinases 8,753,857 Crystal structure of the pro form of a matrix metalloproteinase and an allosteric processing inhibitor 8,732,023 Increased visibility during order management in a network-based supply chain environment 8,713,295 Fabric-backplane enterprise servers with pluggable I/O sub-system 95 8,712,748 Medical diagnosis, therapy, and prognosis system for invoked events and methods thereof 96 8,697,607 Generation and application of standardized universal libraries 8,688,700 Scrubbing and editing of diagnostic data

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8,661,111 System and method for estimating prevalence of digital content on the world-wide-web

99 8,645,764 Diagnostic framework for use with application servers and virtual machines 100 8,627,317 Automatic identification of bottlenecks using rule-based expert knowledge

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Refine Search Oracle and context and trace and file and diagnostics

PAT. NO. Title

101 8,627,150 System and method for using dependency in a dynamic model to relate performance problems in a complex middleware environment

102 8,595,134 Apparatus and method for bill presentment and payment

103 8,589,777 Method and system for calculating cost of a compilation of content

104 8,583,263 Internet appliance system and method

106 8,498,879 Automated systems and methods for obtaining, storing, processing and utilizing immunologic information of individuals and populations for various uses

108 8,452,754 Static analysis framework for database applications

109 8,429,467 User-triggered diagnostic data gathering

110 8,417,715 Platform independent plug-in methods and systems for data mining and analytics

111 <u>8,392,419</u> Computer research tool for the organization, visualization and analysis of metabolic-related clinical data and method thereof

112 8,359,496 Fault-resistant just-in-time compiler

113 8,296,104 Rule-based engine for gathering diagnostic data

114 8,290,746 Embedded microcontrollers classifying signatures of components for predictive maintenance in computer servers

115 8,271,417 Health meter

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116 8,271,336	Increased visibility during order management in a network-based supply chain
117 0 260 071	environment  Letallianet callection of diagnostic data for communication to diagnostic site.
	Intelligent collection of diagnostic data for communication to diagnosis site  Non-volatile memory cache performance improvement
<del>-</del>	Diagnosability system: flood control
	Gathering context information used for activation of contextual dumping
	Systems and methods for obtaining, storing, processing and utilizing immunologic and
121 <u>0,234,129</u>	other information of individuals and populations
122 8,222,003	Probes and methods for hepatitis C virus typing using single probe analysis
	Fault-resistant just-in-time compiler
	Multi-segment network application monitoring and correlation architecture
	Systems and methods for monitoring messaging systems
	Health monitor
127 8,135,995	Diagnostic data repository
128 <u>8,135,988</u>	Non-intrusive gathering of diagnostic data using asynchronous mechanisms
129 <u>8,121,874</u>	Phase delivery of components of a system required for implementation technology
130 8,067,208	Probes and methods for hepatitis C virus typing using multidimensional probe analysis
131 <u>8,041,904</u>	Non-volatile memory cache performance improvement
132 8,032,409	Enhanced visibility during installation management in a network-based supply chain environment
133 <u>7,957,991</u>	Technology sharing during demand and supply planning in a network-based supply chain environment
134 <u>7,941,707</u>	Gathering information for use in diagnostic data dumping upon failure occurrence
	Diagnosability system
136 <u>7,897,725</u>	Delta3 (tango24) protein and nucleic acid molecules and uses thereof
137 <u>7,895,475</u>	System and method for providing an instrumentation service using dye injection and filtering in a SIP application server environment
138 <u>7,895,243</u>	Method and system for moving content in a content object stored in a data repository
139 <u>7,889,847</u>	Computer-based method and apparatus for controlling, monitoring, recording and reporting
	telephone access
	Prothrombin activating protein
	Built-in diagnostics
	Scheduling and planning maintenance and service in a network-based supply chain environment
	Method and system for automated root-cause analysis for class loading failures in java
	Prerequisite checking in a system for creating compilations of content
145 <u>7,480,941</u>	System, method and computer program product for performing one or more maintenance tasks on a remotely located computer connected to a server computer via a data network
146 <u>7,467,198</u>	Architectures for netcentric computing systems
	Probes and methods for hepatitis C virus typing using single probe analysis
148 <u>7,433,852</u>	Runtime program regression analysis tool for a simulation engine
	Simulation enabled accounting tutorial system
150 <u>7,401,097</u>	System and method for creating compilations of content

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PAT. NO. Title

151 7,356,766 Method and system for adding content to a content object stored in a data repository

152 7,346,844 Method and system for moving content in a content object stored in a data repository

153 7,340,481 Method and system for adding user-provided content to a content object stored in a data repository

154 7,315,826 Comparatively analyzing vendors of components required for a web-based architecture

155 7,299,277 Media module apparatus and method for use in a network monitoring environment

156 7,200,671 Method and apparatus for monitoring host to tool communications

157 7,191,441 Method and apparatus for suspending a software virtual machine

158 7,189,833 Prostate cancer gene

159 7,165,041 Web-based architecture sales tool

160 7.149,698 Business alliance identification in a web architecture Framework

161 7,130,807 Technology sharing during demand and supply planning in a network-based supply chain environment

162 7,124,101 Asset tracking in a network-based supply chain environment

163 7,106,843 Computer-based method and apparatus for controlling, monitoring, recording and reporting telephone access

164 7,089,239 Method and system for preventing mutually exclusive content entities stored in a data repository to be included in the same compilation of content

165 7,076,494 Providing a functional layer for facilitating creation and manipulation of compilations of content

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- 166 7,047,226 System and method for knowledge amplification employing structured expert randomization
- 167 7,043,488 Method and system for storing hierarchical content objects in a data repository
- 168 7,020,697 Architectures for netcentric computing systems
- 169 7,007,034 File structure for storing content objects in a data repository
- 170 <u>6,986,102</u> Method and configurable model for storing hierarchical data in a non-hierarchical data repository
- 171 <u>6,957,186</u> System method and article of manufacture for building, managing, and supporting various components of a system
- 172 6,940,065 Method for characterizing biomolecules utilizing a result driven strategy
- 173 6,904,408 Bionet method, system and personalized web content manager responsive to browser viewers' psychological preferences, behavioral responses and physiological stress indicators
- 174 6,895,513 System and method for interactive web services
- 175 6,871,227 Method and system of telecommunications trace diagnostics by multiple users
- 176 6,852,686 Methods for ameliorating icthyosiform skin diseases
- 177 6,839,701 Hitmask for querying hierarchically related content entities
- 178 <u>6,801,940</u> Application performance monitoring expert
- 179 6,721,713 Business alliance identification in a web architecture framework
- 180 6,701,441 System and method for interactive web services
- 181 <u>6,671,818</u> Problem isolation through translating and filtering events into a standard object format in a network based supply chain
- 182 6,633,835 Prioritized data capture, classification and filtering in a network monitoring environment
- 183 <u>6,615,166</u> Prioritizing components of a network framework required for implementation of technology
- 184 <u>6,611,840</u> Method and system for removing content entity object in a hierarchically structured content object stored in a database
- 185 <u>6,606,744</u> Providing collaborative installation management in a network-based supply chain environment
- 186 <u>6,537,773</u> Nucleotide sequence of the mycoplasma genitalium genome, fragments thereof, and uses thereof
- 187 <u>6,536,037</u> Identification of redundancies and omissions among components of a web based architecture
- 188 <u>6,519,571</u> Dynamic customer profile management
- 189 6,473,794 System for establishing plan to test components of web based framework by displaying pictorial representation and conveying indicia coded components of existing network framework
- 190 6,449,627 Volume management method and system for a compilation of content
- 191 <u>6,418,424</u> Ergonomic man-machine interface incorporating adaptive pattern recognition based control system
- 192 <u>6,400,996</u> Adaptive pattern recognition based control system and method
- 193 6,385,609 System and method for analyzing and displaying telecommunications switch report output
- 194 <u>6,265,546</u> **■** Prostate cancer gene
- 195 6,199,068 Mapping interface for a distributed server to translate between dissimilar file formats

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196 6,088,659 Automated meter reading system
197 <u>5,913,164</u> ■ Conversion system used in billing system for mobile satellite system
198 <u>5,875,334</u> ■ System, method, and program for extending a SQL compiler for handling control
statements packaged with SQL query statements
199 <u>5,684,945</u> System and method for maintaining performance data in a data processing system
200 5,553,235 System and method for maintaining performance data in a data processing system



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PAT. NO. Title

201 <u>5,388,189</u> Alarm filter in an expert system for communications network

202 <u>5,337,320</u> Semi-automatic mode of network design

203 5,295,230 Knowledge representation for expert system

204 5,159,685 Expert system for communications network

205 4,766,595 Fault diagnostic system incorporating behavior models

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